

QUALITY POLICY 2MILA SRL

2Mila S.r.l. operates in Italy and abroad as a Distributor and Trader of thermoplastic products (Polymers, Biopolymers, Technopolymers and Technical Compounds) used in numerous industrial sectors such as: Automotive & Transport, Lighting, Electrical and Home Appliances. Since 1999, the year of its foundation, it has expanded its product portfolio, some of which are offered exclusively.

2Mila selects on the European and over-sea markets, trustworthy major producers suppliers of Polymers and Technical Compounds. It directly manages commercial development in its territories, the selection of the most suitable grades or types for customer applications and supports its suppliers in order to create formulations suited to the needs of its customers. The sales force has excellent technical skills and is committed to providing the customer with all the information that allows a precise and shared choice. All the 2Mila staff have as a priority objective the safeguarding of commercial relations with the customer.

The Management promotes Quality and its principles through the continuous improvement of company performance in terms of efficiency and effectiveness of the activities carried out and aims to enhance and satisfy all the human resources towards which the Company has responsibility; among which, no less important, customers, suppliers and the social context concerned.

This Policy is in line with the strategic objectives of the Company and appropriate to the size, impacts and risks of its business. Explicit and defines the commitments that 2Mila pursues on the basis of corporate values and objectives such as:

Pursue continuous improvement by

- *defining clear and measurable objectives and targets annually*
- *verifying the results and promoting improvement actions*
- *promoting the monitoring and improvement of customer satisfaction*

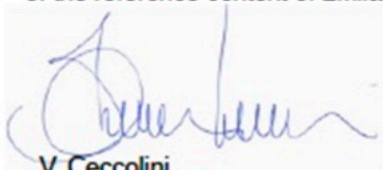
Ensure legislative compliance in all areas of its business

- *maintaining active continuous monitoring of compliance with applicable legislation, meaning by this also the national and international technical standards and specifications agreed with the customer*

Involve all stakeholders

- *making workers, suppliers and customers aware of the commitments of the Policy and the aspects of quality and all those who have a legitimate interest in 2Mila Srl*
- *raising awareness and motivating workers, also through training, towards a process of continuous improvement of performance, with the aim of making them aware of their tasks and responsibility, within the management system*
- *promoting discussion and dialogue with all stakeholders (workers, customers, suppliers, public authorities, citizens, etc.), taking into consideration their requests.*

The Management recognizes the development of a Quality Management System certified according to the ISO 9001: 2015 standard as a strategic choice for its business activity and is involved in respecting the implementation of this commitment by ensuring and verifying that the Policy is understood, shared, implemented and applied by all 2Mila employees and collaborators, as well as shared with all stakeholders. The Policy is continuously reviewed by the Management to ensure that its staff is aware of the contents and undertakes to implement them and that all interested parties are always informed of the reference context of 2Mila and its evolution.



V. Ceccolini
CEO 2Mila Srl